



STAYCOLD 2016 STANDARD TRANSPORT POLICY

TRANSPORT POLICY FOR STAYCOLD REFRIGERATORS AND FREEZERS SOLD TO DEALERS IN SOUTH AFRICA

This Document aims to clarify the transport provision included in the selling price of STAYCOLD refrigerators and freezers and complements the general terms and conditions of sale

Destination

STAYCOLD will deliver cabinets to a singular address per dealer account free of charge so long as the address is located within the following areas:

Location	Boundary
Johannesburg/Pretoria	Anywhere in the province of Gauteng
Durban	50km Radius
Cape Town	50km Radius
George	50km Radius
Port Elizabeth	50km Radius
East London	50km Radius
Port Shepstone	50km Radius
Bloemfontein	50km Radius
Polokwane	50km Radius

Deliveries to dealers outside of these areas will be subject to a surcharge. A quotation will be obtained at the time of request and communicated accordingly.

Dealers must nominate a delivery address at time of account opening which cannot be changed on an ad-hoc basis (maximum 1 change per year).

Dealers with multiple branches can set up separate accounts so that orders can be sent to the various branches.

Quantities

The above information applies to orders for 1 cabinet only. For orders of 20+ full size cabinets (690, 890, 1140 and 1360 ranges), Staycold will deliver free of charge regardless of whether the address is within the boundaries listed above or not.

Delivery Time

For orders received prior to 12 noon, and providing stock availability allows, Staycold will endeavour to have the order dispatched to JHB/Pretoria dealers or transporters within 2 working days – i.e. order received Monday at 11:00 = delivered by 5pm on the Wednesday, order received Monday at 14:00 = delivered by 5pm on the Thursday. As the schedule of trucks and part loads cannot be guaranteed by our transporters to us, we are therefore unable to guarantee a delivery day/date for



units being delivered by a transporter. We will be able to provide a Waybill number that will allow dealers to contact the specific transporter to obtain an update and ETA of their delivery.

Collections

Dealers, whether they fall in the boundaries above or not, are welcome to collect cabinets from Staycold's Factory in Parys or make their own transport arrangements from a delivery hub in Johannesburg or another destination listed above. Please ensure adequate time is given for the units to be made available for collection and confirm with Staycold or the Transport hub prior to arriving to collect.

Important Notes

Staycold cannot be held liable for penalties incurred for late delivery for any reason whatsoever.

Where access to a delivery address is limited, or a delivery time must be pre-arranged, Staycold must be allowed to agree to, and be informed clearly and in writing of such a requirement. In the event of a truck having to stand for an extended period of time at a dealer's premises because of failure to advise of such matters, a rescheduling of the delivery and a repeat delivery charge may apply.

Staycold will not perform 3rd Party Deliveries on behalf of our dealers/customers to their customers/end users.